

GREAT PLAINS

FEDERAL CREDIT UNION

October 2020

Virtual Annual Meeting

To maintain member safety and comply with COVID-19 meeting restrictions the credit union will conduct its 2020 annual meeting virtually. The meeting is scheduled for November 10th at 2:00 pm Central time. Branches will close so staff may attend and will reopen immediately after meeting conclusion.

Meeting will be conducted via Zoom virtual meeting platform that can be accessed via a smartphone, computer, or tablet. To ensure attendance is limited to members and provide the best experience possible advance registration is required and must be received by October 23rd. To register email: gpfcu@greatplainsfcu.com. Feel free to include any questions you may have regarding the credit union in your email. Upon membership confirmation meeting access information will be emailed back. No purchase is necessary but download of the Zoom software may be required.

The only board candidates are those up for reelection. So no vote will be necessary as they may be reelected to three year terms by simple acclamation.

Holiday Closings

Columbus Day	10/12/2020
Veterans' Day	11/11/2020
Thanksgiving	11/26/2020
Christmas	12/25/2020
New Year's	01/01/2021

Debit Card Network Change

NOTICE: Our network provider for debit cards has been purchased by another vendor. Formal conversion is scheduled for October 5th.

These changes are a result of the acquisition and out of our control. The credit union has been working diligently with the new 07581 vendor to minimize any disruptions or issues that may arise.

Your card number will remain the same

and you will be able to continue using your card during the conversion period. The majority of any changes will be behind-the-scenes.

The new vendor offers their own debit card mobile app called SecurLOCK Equip. If you are currently using our debit card app MyMobileMoney please be aware that app will cease to function after conversion. See below for more information.

Take Control with SecureLOCK Equip

Our new debit card app, SecureLOCK Equip is more than just another app to view your activity. It empowers you to use your smart phone to join the fight against fraud.

Services are available 24/7 via the app. Customizable alerts and services enable you to better protect your account. These controls will help you monitor activity and prevent unauthorized use.

Fraud losses from unauthorized card transactions amount to billions of dollars each year. Unfortunately the credit union is not immune to these kind of losses. Every little bit helps in the fight against unauthorized card fraud so please consider 35583 using this free app to help us minimize fraud loss. We would much rather give money to our members than to scammers.

Features of the SecureLOCK Equip app include:

- Turn cards on or off if they get lost
- Set alerts and deny transactions based on merchant type or location
- Receive notification of possible fraudulent transactions and take appropriate action
- Monitor and control dependent cardholders' usage

The app can be found on the App Store or Google Play Store. You can also get the app by going to our website www.greatplainsfcu.com. Click on the Deposits drop down and then the Debit & Credit Cards link.



Home Office:
2306 S Range Line Rd
Joplin, Mo 64804
800-388-1318

Branches:
720 N Main
McPherson, Ks 67460
620-241-4181

123 E Main
Independence, Ks 67301
800-530-5595

2061 S Ohio
Salina, Ks 67401
800-477-7886

605 S Ohio
Salina, Ks 67401
800-369-8536

504 N Buckeye
Abilene, Ks 67410
785-263-2309

110 West D Street
Hillsboro, Ks 67063
620-947-3933

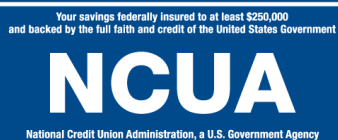
301 N Alvarado
Montezuma, Ks 67867
800-688-3781

3100 E Central Ste B
Wichita, Ks 67214
316-684-1500

510 N East Ave
Columbus, Ks 66725
620-429-4688

120 S Garrison
Carthage, Mo 64836
417-358-8100

Visit our web site at:
www.greatplainsfcu.com



Volunteers Are Vital

Volunteer opportunities have often been mentioned when discussing the credit union difference. Having credit union members volunteer to serve on the Board of Directors and Supervisory Committee means that the members' voices are heard loud and clear. They share the same concerns and have the same financial needs as other members.

If you would like more information, please contact your local branch. Any member interested in future volunteer opportunities is 37804 encouraged to send a letter of interest to the credit union Nominating Committee. Please send your letter to:

Great Plains Nominating Committee
P O Box 463
Joplin, MO 64802

Basic qualifications include:

- Be a member in good standing.
- Have the ability along with the desire to attend all regular and special meetings.
- Have a desire to increase your knowledge of the credit union, its services, applicable regulations, and volunteer responsibilities.
- Be able to accept scrutiny from other members for making necessary but possibly unpopular decisions.
- Work well with others.
- Possess an open mind, the ability to use sound judgement, and be willing to accept responsibility.
- Be able to make decisions solely based on the best interests of the members.



Holiday Skip—A—Pay

Credit unions and their members have been making a difference in the lives of sick children for years through the **Children's Miracle Network** and **Credit Unions for Kids**. Credit unions are one of the largest sponsors of CMN hospitals. You can join Great Plains in making a difference and free up a little cash for the holidays at the same time.

For a \$20 CMN donation you can skip either your October, November, or December 2020 loan payment. You can find a payment deferral form on our website, pick one up at your local branch, or call and have one mailed to you.

Due to the COVID-19 pandemic we will allow members to have more than one deferral this calendar year. Mortgage loans are excluded from this offer. All other loans must be current in 60885 order to be eligible to have payment skipped. Interest will continue to accrue and deferrals will result in loan term extensions.



Employee Retirement

Debbie Kitch has retired from the credit union after 25 years. She began working for the credit union as a teller at the Duenweg, Missouri branch. Debbie moved to the home office a few years later after the Duenweg 92020 branch was closed. She moved into the Accounting Department working primarily in the debit card processing area. All of us at Great Plains wish Debbie well as she begins this new chapter in her life.

Special Points of Interest

Hidden Account Numbers: We have hidden **FIVE** account numbers in the newsletter. If a member finds **their own** account number and calls the credit union to let us know, they will **win \$50**.